

TORIN FAN

PART REFERENCE 2507-DE



WARNINGS

AmbiRad equipment must be installed and maintained in accordance with the relevant provisions of the Gas Safety (Installations and Use) Regulations 1998 for gas fired products. Due account should also be taken of any obligations arising from the Health and Safety at Works Act 1974 or relevant codes of practice. In addition the installation must be carried out in accordance with the current IEE wiring regulations (BS 7671), BS 6896:2005 (Industrial & Commercial) and any other relevant British Standards and Codes of Practice by a qualified installer. All external wiring **MUST** comply with the current IEE wiring regulations.

Introduction.

This bulletin describes the product update resulting from a problem relating to the Torin fan units reference 2507-DE.

AmbiRad's rigorous testing processes ensured that the problem was identified before any units left the production facility.

The cooling fan in a small number of instances had become detached within the unit (see Fig. 1).



During this period, further tests had been implemented to ensure that this component was correctly fixed to its mounting.



It is important to note the following:

ONLY batches of 2507-DE fans supplied from May 2011 to July 2011 could be affected.

The cooling fan presented no serious risk to the operation of the unit if detached.

The fan supplier was made aware of the issue and the following modification to the fan resulted.

Figure 1. shows a cooling fan that has become detached and is trapped within the motor housing.

Resolution.

The original plastic cooling fan has been replaced with a pressed steel version.

The integral boss enables direct contact with the motor shaft which attaches securely via a grub screw.



Figure 2. Original cooling fan in situ.



Figure 3 & 4. New cooling fan in situ.



This implementation will take place on orders for 2507-DE fans commencing September 1st 2011.

New supplies can also be identified from the date code '**30/08/11**' noted on the data label around the motor cover.

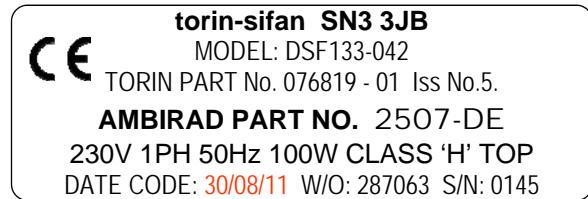


Figure 5. 2507-DE data label

Corrective action.

Although AmbiRad's rigorous testing processes ensured the original problem was identified and fixed, we cannot guarantee the same fault *may* not arise within the specific batch in the field.

Please refer to the following statement:

AmbiRad has taken appropriate measures to ensure that the products its customers receive are to the usual high-quality, but would advise customers to inform AmbiRad immediately, if their product should display this fault.

UK customers should dial:

+44 (0)1384 489700 and ask for the Service Department.

Non UK customers should dial:

+44 (0)1384 489700 and ask for 'Export'.



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